

# Miracle 13 - Privacy Policy (PDPA Compliant - Singapore)

Effective Date: 1 July 2025

Miracle 13 Pte. Ltd. ("Miracle 13", "we", "us", or "our") is committed to protecting your personal data and respecting your privacy in accordance with the Personal Data Protection Act 2012 (PDPA) of Singapore.

#### 1. Collection of Personal Data

- · We collect personal data that is reasonably necessary for the operation of our affiliate program, including but not limited to:
- Identification & Contact Details: Name, NRIC (if required for verification), email address, phone number.
- Payment Information: Bank account or digital wallet details for commission payouts.
- Account Data: Username, password, affiliate ID.
- Referral Activity: Clicks, sales, and commission history.
- Technical Data: IP address, browser type, device data, usage logs, and cookies.
- · We collect data through direct submission, forms, use of our platform, and tracking tools.

## 2. Purpose of Data Collection

- Your personal data is collected and used for the following purposes:
- To register and manage your affiliate account.
- To process sales tracking and calculate commissions.
- To make timely and accurate commission payouts.
- To communicate important updates or marketing offers (only if consented).
- To verify identity where required for security or compliance.
- To comply with any applicable laws, regulations, or requests from government agencies.

## 3. Consent and Withdrawal

- By providing your personal data to Miracle 13, you consent to our collection, use, and disclosure of your data for the stated purposes.
- You may withdraw consent at any time by contacting us at himiracle13@gmail.com. However, doing so may affect your ability to participate in the affiliate program or receive payouts.

### 4. Disclosure of Personal Data

- We do not sell your personal data. We may disclose your data to:
- Third-party service providers (e.g., payment processors, hosting providers) for legitimate operational needs.
- Government authorities, where required by law.
- Professional advisers, where necessary for legal or business purposes.
- All third parties are contractually bound to handle your data with care and only for authorised purposes.

### 5. Protection of Personal Data

- We take reasonable administrative, physical, and technical measures to protect your data from unauthorised access, use, or disclosure, including:
- Data encryption
- Secure servers and firewalls
- Limited access based on business need



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### 6. Retention of Personal Data

- Your personal data will be retained only for as long as necessary to fulfil the purpose for which it was collected or as required under applicable laws.
- Inactive affiliate accounts may be subject to data deletion after 12 months of non-use, unless otherwise required by legal obligations.

## 7. Access and Correction Rights

- Under the PDPA, you have the right to:
- Request access to your personal data.
- Correct inaccuracies in your data.
- Requests can be made by contacting [Insert Contact Email]. A reasonable administrative fee may apply.

### 8. Use of Cookies

- We use cookies and similar technologies to:
- Track affiliate link performance.
- Analyse website usage.
- Enhance your user experience.
- You may manage your cookie settings through your browser at any time.

#### Contact Us

If you have any questions about this Privacy Policy or wish to access or correct your data, please contact:

Data Protection Officer - Miracle 13 International Pte. Ltd.

Email: himiracle13@gmail.com

Address: 14 Arumugan Road, LTC Building C, #01-04, Singapore 409959

## **Updates to this Policy**

We may update this policy from time to time to reflect changes in legal or business requirements. Updates will be posted on this page with the revised Effective Date. Continued use of our services constitutes your acceptance of the updated policy.

